

## **Newcastle E-Alert**

DATE: February 9, 2009  
TO: Newcastle Residents & Businesses  
FROM: Doug Alder, Communications Manager  
SUBJECT: PHONE OUTAGE

Qwest phone service is out in parts of Newcastle due to a fiber cut. Crews are working to restore service and hope to be finished by 5pm. Qwest is still working to pinpoint exactly how widespread the outage is, but we know that parts of The Highlands and the southern edge of Newcastle are impacted. If you have an emergency and don't have access to a cell phone, go to the fire station at 12412 Newcastle Way. Updates on this situation will be posted on the City blog [www.newcastle411.com](http://www.newcastle411.com).

*For daily updated news, police reports, and community events log on to the City blog:*  
[www.newcastle411.com](http://www.newcastle411.com)